

APPENDIX 1

SERVICE SUMMARIES

AGREED ACTIONS DUE 01 AUGUST 2017 – 30 SEPTEMBER 2017

SERVICE	Complete	Delayed but rescheduled	Total
ADULT CARE	1	0	1
CUSTOMER & SUPPORT SERVICES	2	0	2
ECONOMIC DEVELOPMENT	1	0	1
EDUCATION	0	2	2
GOVERNANCE & LAW	1	0	1
IMPROVEMENT & HR	1	0	1
ROADS & AMENITY SERVICES	1	0	1
STRATEGIC FINANCE	2	1	3
TOTAL	9	3	12

AGREED ACTIONS DUE AFTER 30 SEPTEMBER 2017

SERVICE	Complete	On Course	Total
ADULT CARE	0	1	1
COMMUNITY & CULTURE	0	6	6
ECONOMIC DEVELOPMENT	1	2	3
GOVERNANCE & LAW	0	1	1
IMPROVEMENT & HR	0	2	2
ROADS & AMENITY SERVICES	1	5	6
STRATEGIC FINANCE	0	7	7
TOTAL	2	24	26